

Victoria™

AI RECEPTIONIST

More Than a Receptionist. A Smarter Way to Do Business.

Answers calls • Helps your customers • Saves you time.
So you can focus on what matters most — growing your business.

An Exclusive Service from
**Advanced Property
Management Inc.**

The same trusted team
that helps manage your
properties, now bringing
cutting-edge AI solutions
to your business.

- Answers every call
- Works 24/7
- Handles FAQs
- Books appointments
- Integrates with your tools
- Delivers exceptional customer experiences

Your Business
Always Heard.

MOST POPULAR

VICTORIA Essential

Perfect for small businesses
that need a professional, reliable
AI receptionist.

\$550

One-Time Setup

\$149

per month

INCLUDES:

- ✓ AI receptionist customized for your business
- ✓ Answers calls, provides information, and takes messages
- ✓ Business hours and after-hours support
- ✓ Basic call routing and voicemail
- ✓ FAQ handling (up to 25 common questions)
- ✓ Email notifications for new messages
- ✓ Standard voice (English)
- ✓ Up to 300 included voice minutes/month
- ✓ \$0.15 per additional minute

VICTORIA Business

For growing businesses that want
more automation, integrations
and flexibility.

\$950

One-Time Setup

\$269

per month

INCLUDES EVERYTHING IN ESSENTIAL, PLUS:

- ✓ Advanced call handling and routing
- ✓ Appointment scheduling (calendar integration)
- ✓ Custom call flows for different call types (e.g., sales, support, billing)
- ✓ Integration with your CRM or helpdesk (e.g., Freshdesk, HubSpot, etc.)
- ✓ SMS and email follow-ups
- ✓ Multi-department or team routing
- ✓ Bilingual support (English/French)
- ✓ Up to 750 included voice minutes/month
- ✓ \$0.15 per additional minute

VICTORIA Pro

For businesses that want a fully
customized solution with advanced
features and priority support.

\$1,500+

One-Time Setup

\$449

per month

INCLUDES EVERYTHING IN BUSINESS, PLUS:

- ✓ Fully customized AI agent with advanced logic
- ✓ Complex workflows and multiple integrations
- ✓ Priority call handling (VIP customers)
- ✓ Advanced reporting and call analytics
- ✓ Outbound follow-ups (e.g., confirmations, reminders, surveys)
- ✓ Support for multiple locations or teams
- ✓ Custom knowledge base and document training
- ✓ Additional language options
- ✓ Up to 1,500 included voice minutes/month
- ✓ \$0.15 per additional minute
- ✓ Priority support and ongoing optimization

Optional Add-Ons

Tailor Victoria to Fit Your Business Needs.



**Additional
Languages**
\$50/month
per language



**Outbound
Calling Campaigns**
From \$99/month



**Custom Document
Training**
From \$99



**Advanced Reporting
& Insights**
From \$49/month



**Additional
Integrations**
From \$99



**Multi-Location
Support**
Custom Pricing

Included Usage & Overage



- Each plan includes a set number of voice minutes per month (as listed above).
- Additional minutes are \$0.15 per minute.
- We'll help you choose the right plan based on your typical call volume.

Why Businesses Choose Victoria

- ✓ Never miss a call
- ✓ Provide a better customer experience
- ✓ Save time and reduce costs
- ✓ Customized for your business
- ✓ Reliable, secure, and scalable

Professional.
Reliable.
Innovative.

Ready to Get Started?

Let's bring Victoria to work for your business.



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www.advancedpropertymgmt.com



People
Properties
Peace of Mind.